



*Truth and Integrity*



**Robert Taketomo**  
**Pharm.D., MBA**  
**President & CEO**

## **Message from the President**

December 28, 2009

Dear Friends of Ventegra,

As we approach the end of the year, the entire Ventegra team would like to thank you for your ongoing support and confidence in Ventegra.

Please know that although many great changes have occurred in 2009, one thing that will never change is our unwavering commitment to you, our valued customers. This commitment has enabled us to grow our payor base to a number approaching 100 distinct clients representing close to 5 million lives. We have defined our business segments in the medical group, Medicare, managed Medicaid and commercial markets. We have a rich portfolio of contracts that provides discounts on products and services and this portfolio continues to grow.

No year-end review would be complete without highlighting the vital milestones that defined 2009 and will serve to set the stage for a dynamic 2010 for Ventegra.

- **Our 5<sup>th</sup> year in business (over 50% of startups do not last this long)!**
- **Becoming a profitable company!**
- **A successful launch of our Commercial PBM business!**
- **Addition of new staff and infrastructure (communications, server)!**

Looking ahead at 2010, we will continue breaking new ground as the first of breed contract service organization offering a new channel through which healthcare is

delivered in a more transparent and efficient manner. We will continue to live the Ventegra motto: "Truth and Integrity" – Ventegra's foundation for high standards of ethics and performance. It's not only our name, it's how we conduct business and our promise to you for the future.

Best wishes for a very happy and healthy New Year from all of us at Ventegra.

Robert T. Taketomo, Pharm.D.

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